

Quality Policy Statement

At SNC-Lavalin, we have the highest respect for our Clients, Shareholders, and the Communities in which we work, and we are grateful for their contribution to our continuing success over the long term.

Our principles

We feel honoured and privileged to work with them. We are committed to meet their expectations, as well as our obligations under every mandate entrusted to us.

We listen to their feedback, and respond to the best of our technical and managerial abilities without ever compromising Quality, Health & Safety, Security, Environment and Ethics, fostering our culture of Accountability, Innovation and Collaboration.

To best serve these various Stakeholders, we have implemented Client Satisfaction, Risk and Opportunities Practices and Continual Improvement Programs.

Our commitments

- › Ensure the compliance with the contract requirements, the laws and the regulations at any stage of our mandates;
- › Strive in all activities to do it right first time for evident efficiency, pride of our execution teams and achievement of our Client expectations;
- › Foster the first quality check by the person owning the work, giving to all persons the adequate information and tools;
- › Promote the continual performance during our mandates for the satisfaction of our Clients and our company.

This Statement provides the framework for setting quality objectives in every functional and operational unit and subsidiary based on the requirements of ISO 9001 International Standard.

While the President and Chief Executive Officer of SNC-Lavalin is responsible for implementing and monitoring this Policy, all employees and persons working on our behalf must share these commitments. Everyone is empowered to speak up and act to ensure that they are met.



Neil Bruce
President & CEO
January 1, 2018



SNC • LAVALIN